Santa Cruz County Behavioral Health Crisis Services

| Service | Walk-in Crisis | Mobile | Mental Health | Crisis | Psychiatric |
|---------------------|---|--|---|--|---|
| | Services | Emergency | Liaisons to | Stabilization | Health Facility |
| | | Response | Law | Program | |
| | | Team | Enforcement | | |
| Description | Crisis Assessment & Intervention Services for adults and children. Also provides linkage & referrals for follow-up care | Mobile Crisis Team responding in the field to secure sites for individuals experiencing a serious mental health crisis | Mental Health Clinicians embedded with Santa Cruz Police Department, Santa Cruz Sheriff's Office, & Watsonville Police Department | Crisis assessment, intervention and referral services in a locked setting for up to 24 hours for adults and children. Dispositions to locked inpatient care or community resources | Locked 16-bed psychiatric inpatient treatment facility for adults experiencing a serious mental health crisis. Twenty-four hour treatment and care. |
| Hours of Operation | Monday – Friday, 8:00 am – 5:00pm | Monday – Friday, 8:00 am – 5:00pm | SCPD 7 days/week SCSO 6 days/week | 24 – hours/day | 24 – hours/day |
| Operation | (non holidays) | (non holidays) | WPD 5 days/week | 365 days/year | 365 days/year |
| Location | 1400 Emeline Ave, Santa Cruz | Field-based | Field-based | 2250 Soquel Avenue, Santa Cruz | 2250 Soquel Avenue, Santa Cruz |
| Access Process | Self-refer | Call (800) number to reach a Triage Worker | Law Enforcement Dispatch | Self- refer or 5150 | Self-refer or 5150 |
| Telephone Number | 1 (800) 952-2335 | 1 (800) 952-2335 | 911 – dispatch or LE non emergency # | (831) 600-2800 | (831) 600-2800 |